

# Privacy Policy

This Privacy Policy covers the treatment of personally identifiable information that is collected when you visit DACOM TECHNICAL SERVICES INC. owned Websites. This policy does not apply to the practices of companies that DACOM TECHNICAL SERVICES INC. does not own or control, and it does not apply to third-party advertisers or sponsors to whom you provide information. DACOM TECHNICAL SERVICES INC. is committed to respecting your privacy. Your privacy is important. We want you to understand our practices with respect to collecting information from visitors to the Website and the uses we make with that information.

You do not have to identify yourself or provide personal information when you visit the DACOM TECHNICAL SERVICES INC. website. Through our telephone interactions and on our website, we may ask you to provide personal information for multiple reasons. Personal information is information that is related to your name and personal identity. Personal information you may choose to provide are for purposes such as ordering products or services, subscribing to newsletters and special promotions, requesting information and requesting technical support. The types of personal information we may ask you will include name, address, phone number, e-mail address, user IDs and passwords, contact preferences and customer preference data. In addition, we may maintain records of your previous purchases and details of any enquiries or complaints made by you. **You can be assured DACOM TECHNICAL SERVICES INC. will not sell, rent or distribute your Personal Information to third parties or other organizations.**

When someone visits our Website, our servers may automatically collect non-identifiable information that allows the Website to communicate with the visitor's computer. Non-identifiable information does not disclose Personal Information that would permit us to identify or locate individual visitors. For example, this type of information we track pertains to the amount of visits to the Website, tracking which parts of the Website visitors select, time and date of the visit, internet browser types, and IP address and domain type identification. We use this information to help understand trends and patterns of our Website visitors. Most non-identifiable information is collected using "Cookies". A cookie is data file which is sent by a Website to a computer's hard drive. Some DACOM TECHNICAL SERVICES INC. web pages use cookies when you visit our Website, request information and contact customer service. You have the choice whether or not to accept cookies by configuring your web browser options. If you decide not to accept cookies, some web pages may not display correctly. If you do not want to associate your visits to these pages with your cookie information, configure your browser to not accept cookies.

The DACOM TECHNICAL SERVICES INC. Website may contain links to third party Websites, or Websites DACOM TECHNICAL SERVICES INC. does not own or control. We cannot be responsible for their privacy policies and practices and we make no representations or warranties about the privacy practices of those Websites. The type of data you provide to these third party Websites are not covered by the DACOM TECHNICAL SERVICES INC. Privacy Policy. We recommend that you check the privacy policy of other Websites and contact the operator if you have concerns or questions.

DACOM TECHNICAL SERVICES INC. collects personal information for the purposes of providing products and services to you, to help us better communicate with you, to provide you with customer support services, and to conduct market/customer research initiatives. Your personal information is kept confidential and used to support your customer relationship with DACOM TECHNICAL SERVICES INC. For example, at times DACOM TECHNICAL SERVICES INC. may inform you of new products or services, special promotional offers, and other information which may be of interest to you.

If you are under 13 years of age, do not provide any personally identifiable information to DACOM TECHNICAL SERVICES INC. without the knowledge and permission of your parent or guardian. DACOM TECHNICAL SERVICES INC. does not knowingly collect information from children under the age of 13 and DACOM TECHNICAL SERVICES INC. does not target its Websites to children under 13. DACOM TECHNICAL SERVICES INC. reserves the right to co-operate with government officials and law enforcement agents in any investigation requiring information or reports about lawful or unlawful activities. We reserve the right at any time to collect, use or disclose any personal information to satisfy any law, regulation, or government agency request.

DACOM TECHNICAL SERVICES INC. reserves the right to modify this privacy statement at any time, so please review it frequently. If we make any significant changes in the way we use your personal information we will notify you by posting an announcement on our pages.

If you have any questions or suggestions regarding our Privacy Policy you may contact us at [privacy@dacom.ca](mailto:privacy@dacom.ca) .